

Union hotline exposes poor conditions for care trainees

 [Netherlands](#)

A telephone hotline set up by the FNV public services union in early November was used by over 500 people, many of whom revealed disturbing information on the situation facing trainees in the care sector. There was evidence of trainees used effectively as full-time employees to cover for holidays and sickness, being required to carry out tasks on their own for which they had not been fully trained and having responsibility for other trainees and temporary workers. There were also indications of inadequate supervision and supervisors lacking time to provide adequate support. The FNV has provided information to the SBB organisation that monitors the performance of companies providing training in the sector.

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