Tripartite cooperation and digitalization in Norway
Nordic model - a solid foundation for digital public services
Tripartite cooperation: a precondition for successful public sector digitalization
Survey: Public workers positive to digital transformation

→ Public sector workers welcome new technology

→ 8 out of 10 are willing to acquire new skills to enable them to carry out their work in new ways encompassing digital technologies

→ 6 out of 10 believe that new technology will help them deliver better public services

But:

→ Only 35 percent answered that their workplaces had adequate training systems and facilities

→ Only 38 percent had received sufficient information prior to the introduction of digital technologies at their workplaces
Keep public digital services in public hands
Summary

→ Tripartite cooperation: a precondition for win-win public sector digitalization

→ Public workers positive to digital transformation:
   To welcome and constructively take part in the digital transformation of public services, public workers have to be involved from the very beginning and receive necessary training

→ The dangers of outsourcing – keep the digital services in public hands
Thank you

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