



Joint EPSU – FESE Position Paper on Digitalisation in the Social Services Sector

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- **Methodology used**
- **The main elements**
- **Future work**

How did we get there?

- EPSU and Social Employers agreed on a selected number of **topics** and **joint priorities**
- Digitalization as one of the main **driver of change** in social care professions
- **PESIS+ Technical seminar**: Exchange of best practices and ideas:
 - AI, robotisation, digitalisation and platforms: What implications for social services and social partners
 - Promising Practices Social Employers and Unions
- Discussion with other **stakeholders** and **institutions** (EUROFOUND, EC, other sectors)

Some elements of the joint position

- A shared **definition** of what technological change in social care is and implies
- The **Effects** of Digitalisation on the Social Services Sector and Employment
 - Workforce organization
 - Use of data by professionals
 - Core skills and qualification needed to enable social care workers to provide high quality care
 - Promoting independence, quality of life and wellbeing
 - Founding and Uneven and unequal spread of new technologies
- The role of **collective bargaining** and **social dialogue**
 - Regulate the introduction of new technologies on the social services sector
 - Constant monitoring of the impact, anticipation of change and mitigation of possible adverse impacts
 - Maintaining and expanding information, consultation and participation rights also for crowd-workers and other atypical workers

We will keep working together...

- Identifying **recommendations** for policy makers and clarifying concrete projects and topics where social partners commit to engage in the next few years.
- Developing **guidelines** and elaboration of a **collection of promising practices**
- Hosting the launch of the **EUROFOUND report on digitalization of social services** in early 2020
- Continuing our cooperation with EC (DG CNT and DG EMPL) for the Commission's future work programme and with the European Parliament



Examples? Comments? Questions?

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