Joint EPSU – FESE Position Paper on Digitalisation in the Social Services Sector

Luca Scarpiello – EPSU

lscarpiello@epsu.org
- Methodology used
- The main elements
- Future work
How did we get there?

• EPSU and Social Employers agreed on a selected number of topics and joint priorities.

• Digitalization as one of the main driver of change in social care professions.

• PESSIS+ Technical seminar: Exchange of best practices and ideas:
  – AI, robotisation, digitalisation and platforms: What implications for social services and social partners
  – Promising Practices Social Employers and Unions

• Discussion with other stakeholders and institutions (EUROFOUND, EC, other sectors)
Some elements of the joint position

- A shared **definition** of what technological change in social care is and implies

- **The Effects** of Digitalisation on the Social Services Sector and Employment
  - Workforce organization
  - Use of data by professionals
  - Core skills and qualification needed to enable social care workers to provide high quality care
  - Promoting independence, quality of life and wellbeing
  - Founding and Uneven and unequal spread of new technologies

- **The role of collective bargaining** and **social dialogue**
  - Regulate the introduction of new technologies on the social services sector
  - Constant monitoring of the impact, anticipation of change and mitigation of possible adverse impacts
  - Maintaining and expanding information, consultation and participation rights also for crowd-workers and other atypical workers
We will keep working together…

- Identifying **recommendations** for policy makers and clarifying concrete projects and topics where social partners commit to engage in the next few years.
- Developing **guidelines** and elaboration of a **collection of promising practices**
- Hosting the launch of the **EUROFOUND report on digitalization of social services** in early 2020
- Continuing our cooperation with EC (DG CNT and DG EMPL) for the Commission’s future work programme and with the European Parliament
Examples? Comments? Questions?

Luca Scarpiello
lscarpiello@epsu.org