



EPSU Circular LC N°46 (2021)
To all EPSU Statutory Committees
To all affiliates including prison service
network, youth network and WGECC

Ref.: JWG/NS/mb

Contact persons: Nadja Salson nsalson@epsu.org

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Multisectoral social dialogue project “The role of social partners in preventing third-party violence and harassment at work.”

Webinar N°4: Digitalisation and third-party violence and harassment at work: challenges and risks

Thursday 16 December 2021, 10.00-12.30, online

Dear Colleagues,

We are pleased to invite you to this fourth webinar on digitalisation and third-party violence and harassment at work that will take place on **Thursday 16 December 2021 from 10h00 to 12h30 CET** – the zoom link will be sent later to all those who register.

The agenda is [attached](#).

The webinar will explore the connections between digitalisation and third-party violence and harassment: does digitalisation or the way it is implemented increase or decrease risks of TPV? How widespread is cyberviolence/harassment/bullying at work? Does it come in addition to onsite violence or does it replace it? What can social partners do about it?

In the second part, as per usual, we will discuss whether [the multisectoral guidelines](#) adopted in 2011 (in 2018 by central government social partners) are fit for the challenges raised by digitalisation and if not what we should do to improve them.

To register online, please follow this [link](#). **The deadline for registration is 13 December 2021.**

Interpretation will be provided to and from English, French, Hungarian, Italian and Spanish.

The webinar is the fourth of a series of events as part of our joint project with **CEMR, EPSU, CESI, ETUCE, EUPAE, ETF, UITP, and ETNO** on the role of social partners in preventing third-party violence and harassment at work, which will run until February 2023.



With the support of the European Commission

The project will examine and discuss the prevalence, causes and impact of third-party violence and harassment at work in the partners' respective sectors as well as recent legislative and social partners' responses to this major health and safety matter of common concern.

It will aim to assess the application at the national level of the 2010 Multi-sectoral Guidelines to tackle third-party violence and harassment related to work and whether further actions might be needed to make its implementation more effective.

The project including the research carried out by Jane Pillinger will focus on the following sectors: hospitals, prison services, employment services, front line workers in local and regional government, secondary schools, urban public transport as well as telecoms.

We use this opportunity to remind you that a questionnaire has been circulated to all project members with a view to help feed into the research. We count on your support to fill in the [questionnaire](#) before the end of the year, thanks.

Best regards,



Jan Willem Goudriaan
EPSU General Secretary

List of enclosures: Invitation letter and agenda to be found at: [TPV Project - Webinar N°4: Digitalisation and third-party violence and harassment: challenges and risks | EPSU](#)



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