

# Evidence on adverse social behaviour at work from the 2021 European Working Conditions Telephone Survey (EWCTS)

Multisectoral social dialogue conference on third-party violence and harassment at work

25 November 2022, Madrid, National Health and Safety Agency

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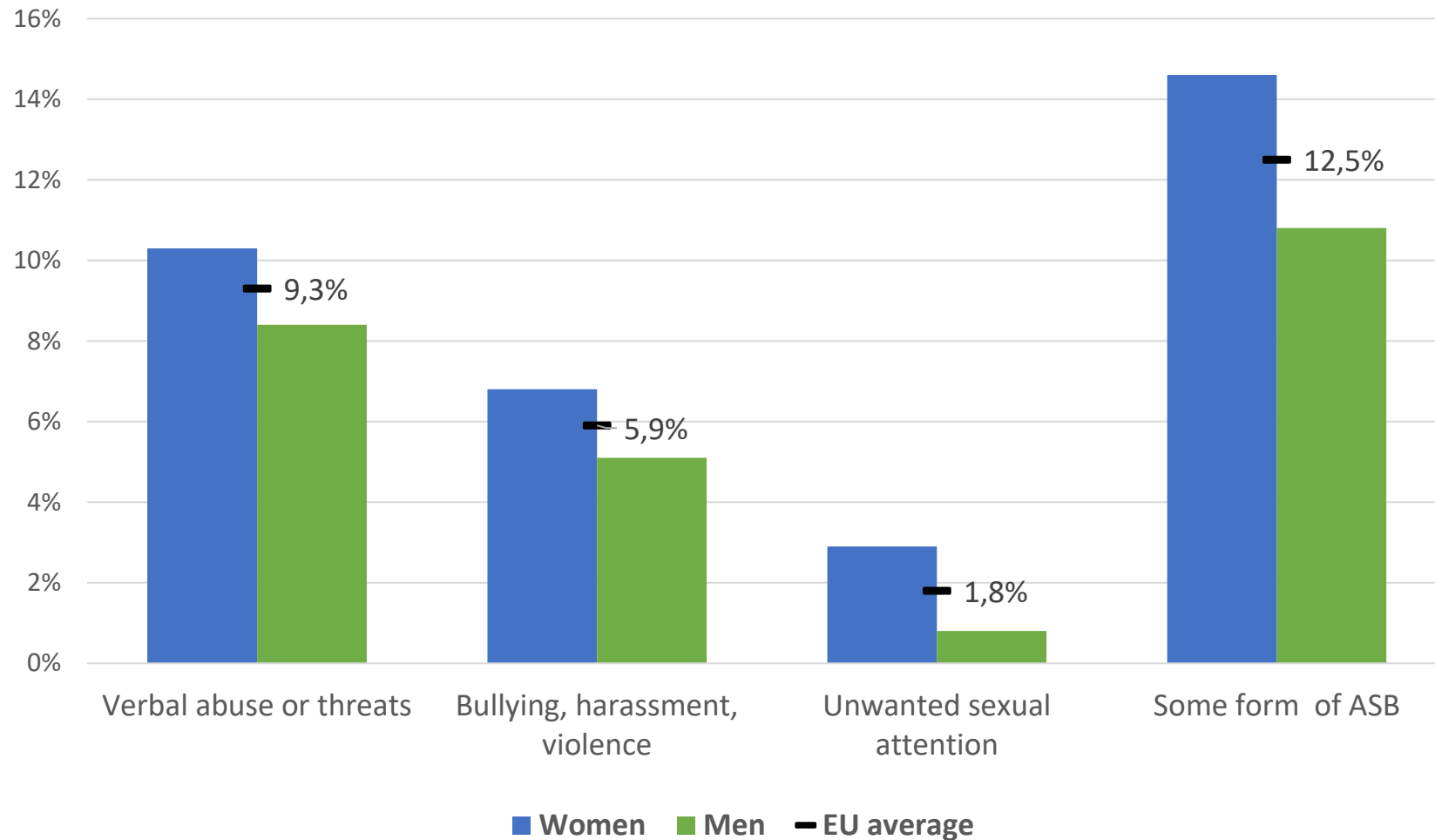


## European Working Conditions Telephone Survey (EWCTS)

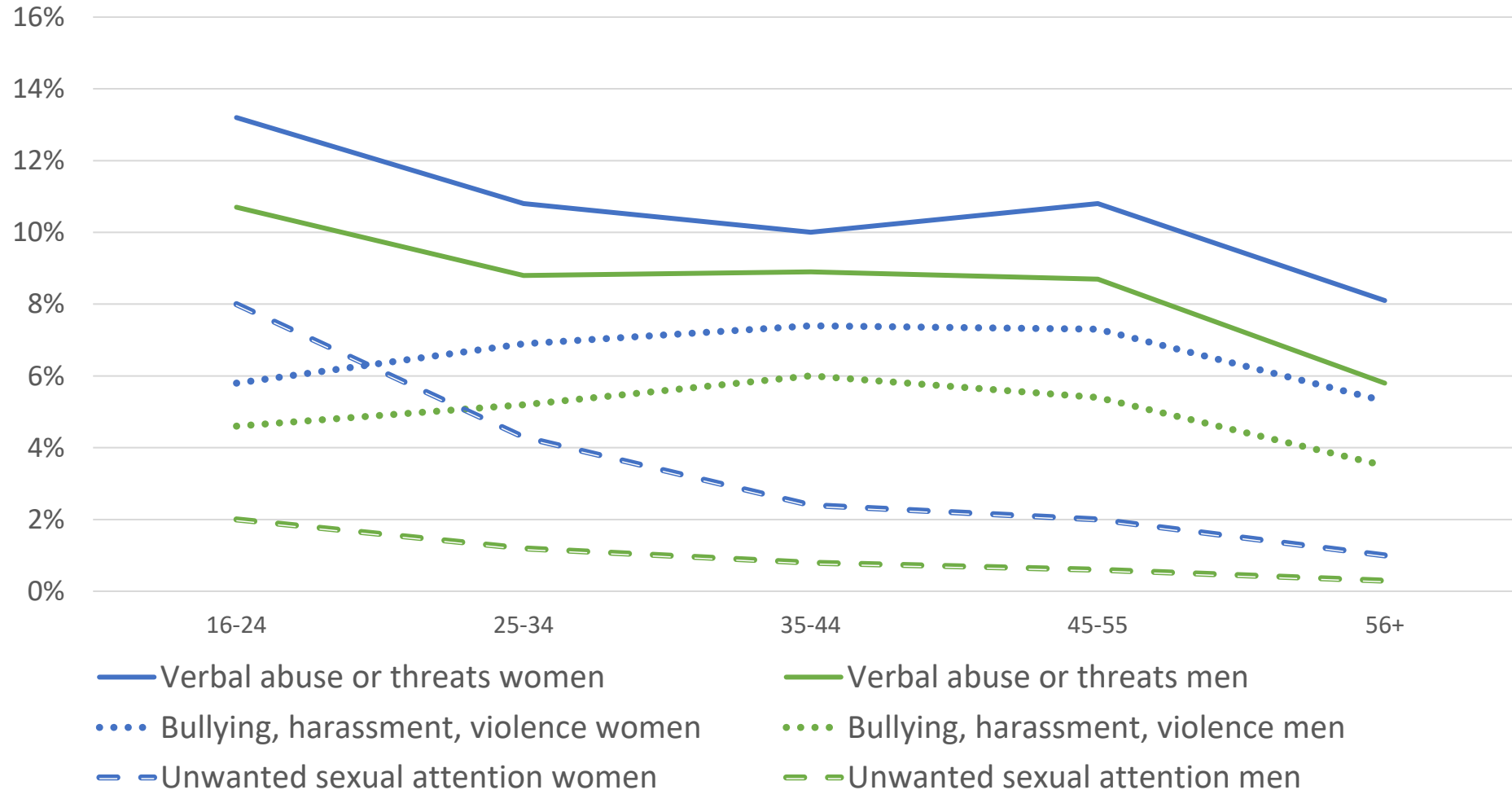
# The European Working Conditions Telephone Survey - EWCTS

- Over 70,000 interviews in 36 countries, Feb. – Nov. 2021
- High quality, probability-based survey provides robust results; representative of the working population in Europe
- Exposure to antisocial behaviour:
  - i. “over the last month, during the course of your work have you been subjected to *verbal abuse or threats*?”
  - ii. “... to *unwanted sexual attention*?”
  - iii. “over the past 12 months, during the course of your work have you been subjected to *bullying, harassment, violence*?”

# More women than men are exposed to adverse social behaviour (ASB)

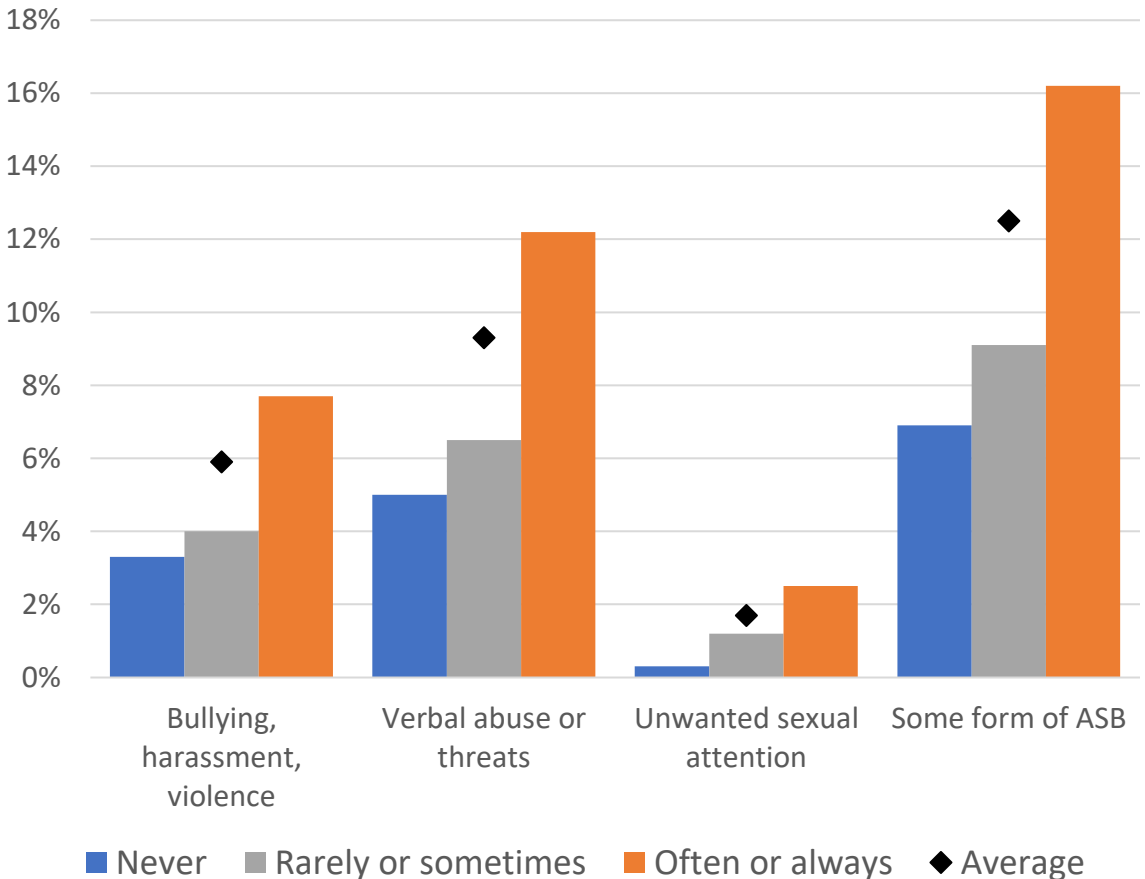
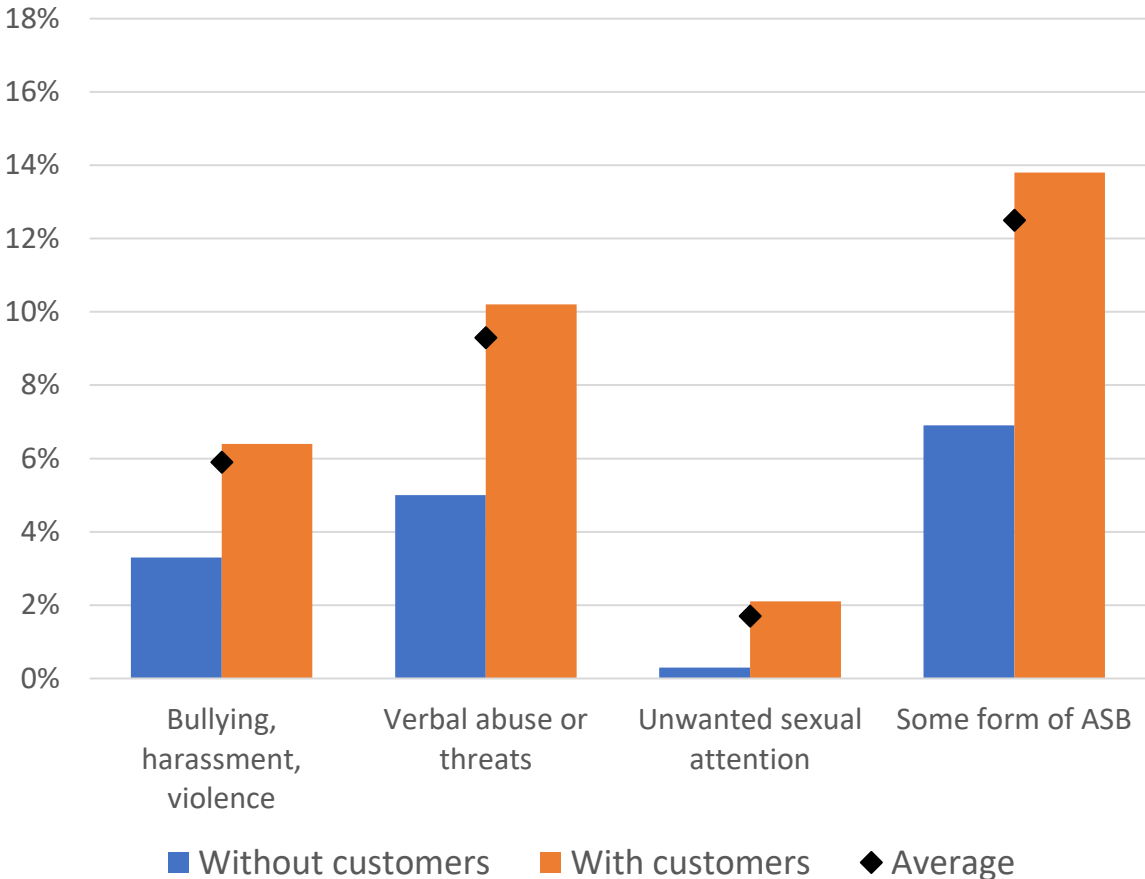


# More young workers (16–24-year-old) were exposed to verbal abuse or unwanted sexual attention

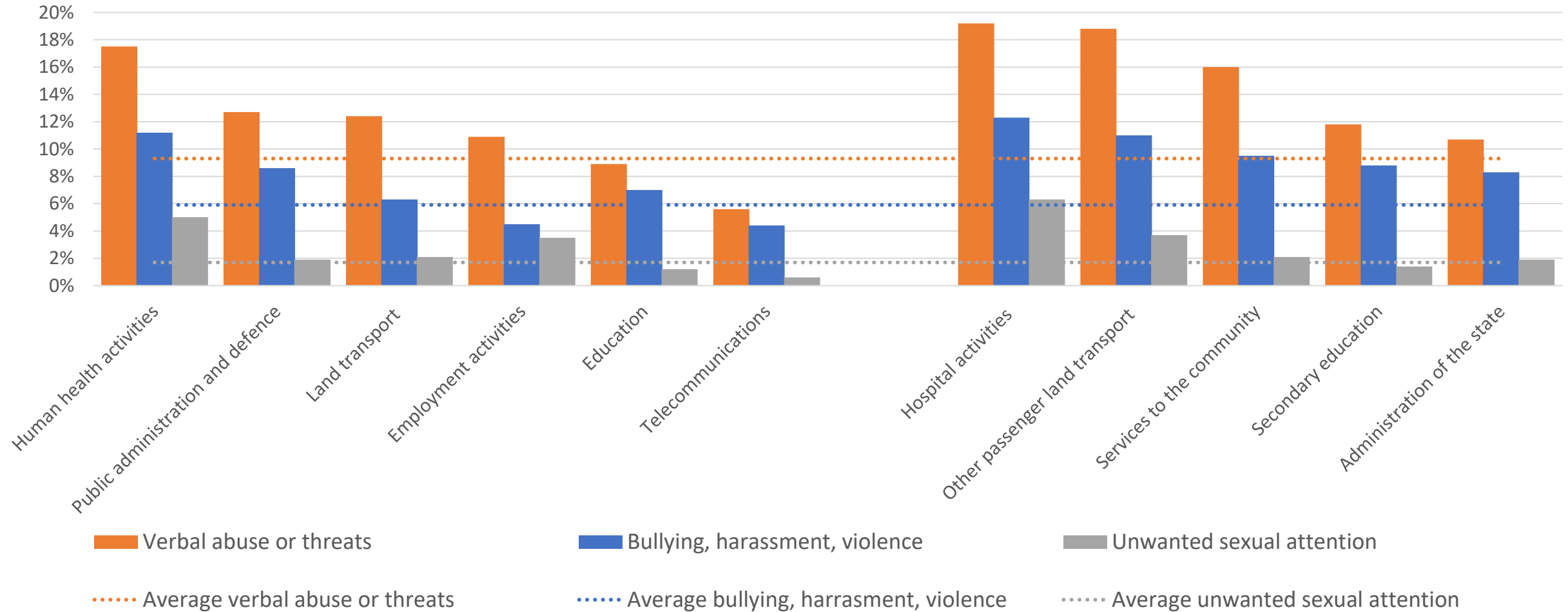


Source: EWCTS 2021

# Exposure to ASB by presence of third parties

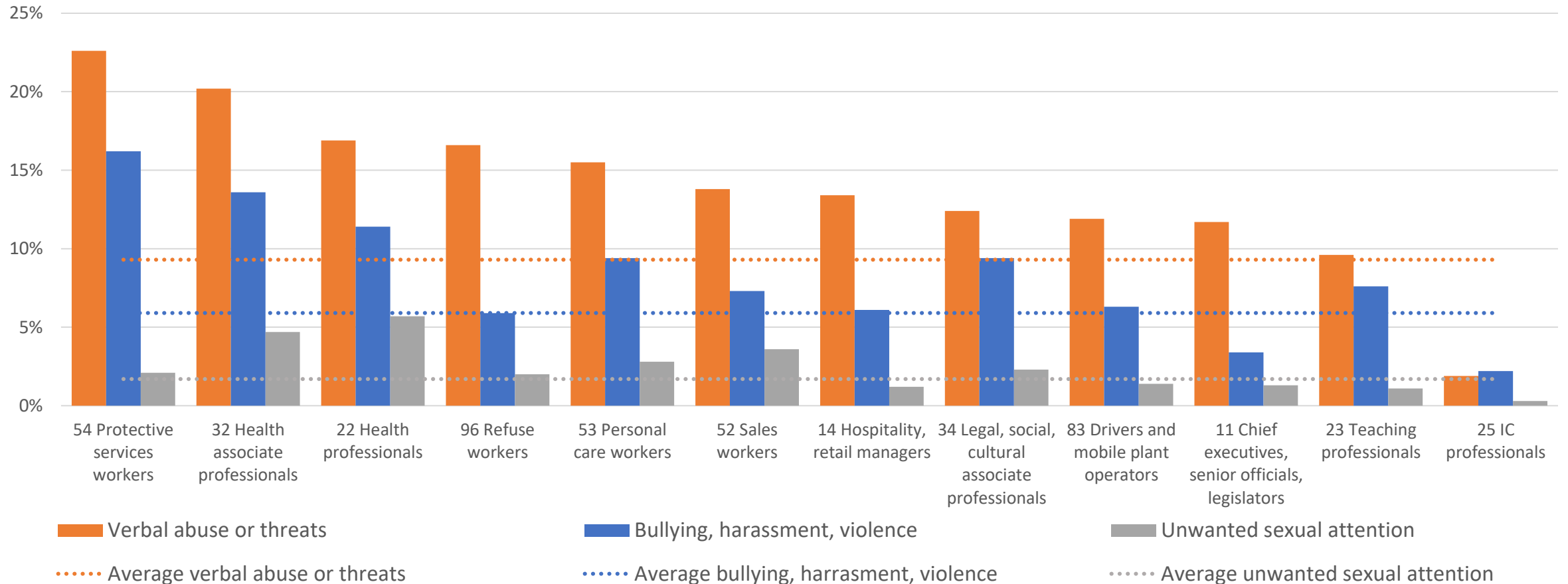


# Exposure to ASB by sector



Source: EWCTS 2021

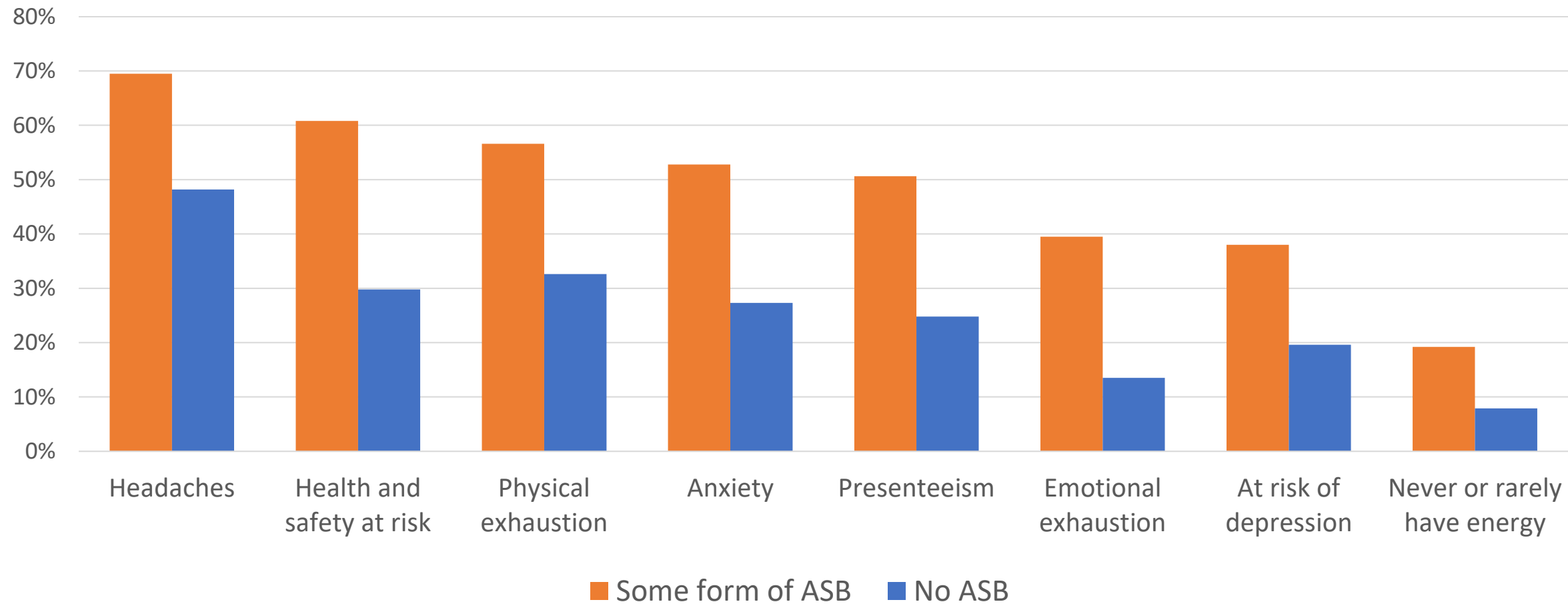
# Exposure to ASB by occupation



Source: EWCTS 2021

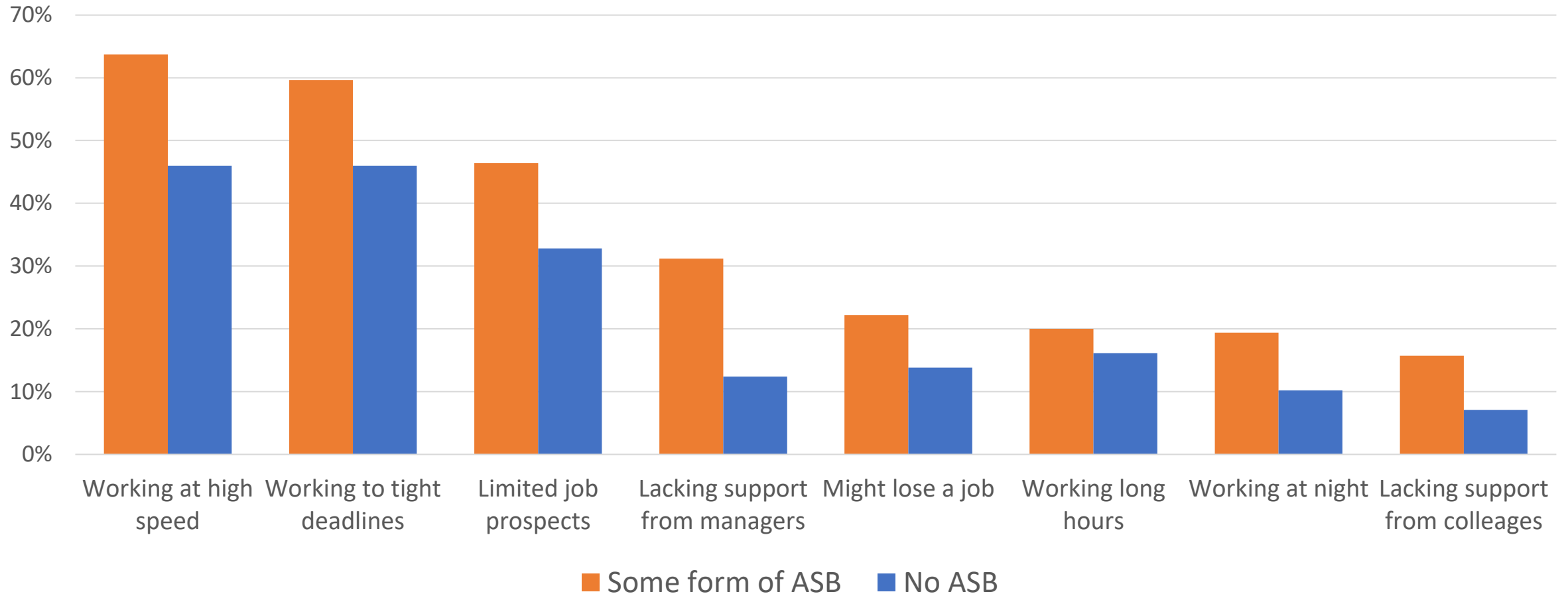


# Workers exposed to ASB more likely to report negative health outcomes



Source: EWCTS 2021

# Workers exposed to ASB more likely to report high job demands and lack of job resources



# Close to a third of workers exposed to ASB never or rarely received support from their managers



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