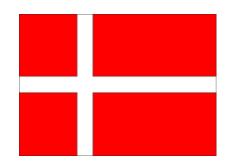
### social services in social dialogue

### Country-case study: Denmark

- Anders Randrup, analyst
- Tobias Bühring, senior analyst
- Katrine Marie Larsen, researcher







social services in social dialogue

#### What is the size of the social services sector?

- The social sector is primarily public funded and managed locally and partly regionally
- The sector employs approx. 279,810 (privately and publicly) 10 % of the total labour market
  - 50,474 men and 229,336 women

Education	Human Health	<b>Residential care</b>	Social work
	and Social Work	activities	activities without
	Activities		accommodation
9,176	14,702	133,352	122,580





### social services in social dialogue

## How well represented is the social sector?

- Almost all the social service sector is covered by collective agreement
- Trade unions represent 313,056 members (2017)
  - FOA (social and health care workers etc.) with 155,871 members
  - Danish Nurses Organization 56,057 members (approx. 7,000 in the social sector)
  - BUPL (pedagogues) 51,682 members
  - Socialpædagogerne (pedagogues) 36,538 members
  - Danish Association of Social Workers12,898 members





social services in social dialogue

## **Employers involvement in the social dialogue**

- The responsibility of the social sector has been fully decentralised to the 98 municipalities (KL) and the five regions (Danish Regions)
- The employer organisations negotiate every third year a collective agreement with the trade unions



Co-funded by the Support for Social dialogue Programme of the European Union

social services in social dialogue

### **Employers involvement in the social dialogue**

- Furthermore, the employees in the social sector might be privately employed by self-government institutions (approx. 2,400 institutions) or NGO's
- The majority are covered by collective agreements
- Only a few negotiate their employment terms directly with their employee's trade union
  - For example: OK-fonden, a Danish business fund employs around 2,000 working with socially marginalised people and long-term care for elderly



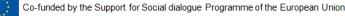


### social services in social dialogue

### The social dialogue in the social service sector

- The social dialogue is a well-integrated part of the Danish labour market, (100-years old tradition)
- The system is based on voluntarism and a mutual recognition between the social partners
- The social dialogue runs in two formalised structures:
  - The bargaining system all important issues (wages, working time, pensions, education etc.)
  - MED system for local cooperation and employee involvement





### social services in social dialogue

#### What are the key labour issues dealt with?

- In principle all issues can be brought up for dialogue however, there are key issues on the social dialogue:
  - Working environment
  - Types of employment,
  - Competency development and training

And less important issues...

- Quality and effectivity
- Digitisation and new technology
- Ethics and morality
- Equal pay for both genders
- Social business
- Working time rules



