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FOR QUALITY! Project

HOW TO IMPROVE THE QUALITY OF PHS IN TERMS OF WORK CONDITIONS, QUALITY OF LIFE, NEEDS SATISFACTION AND BUDGET CONSTRAINTS.

REGIONAL SEMINAR – ROME

6TH MAY 2015

9.30 – 16.30

Address:

“Palazzo della Cooperazione”
Via Torino, 146
00184 Roma

ANNEX I

9.00-11.00

1st part (Plenary) – English as working language (with translation in Spanish, Italian, French)

The first part of the morning session will be dedicated to the presentation of the four national reports realized by Pour la Solidarité and ORSEU. The reports aim to analyse the working conditions, qualifications, coordination and the quality of services in household and personal care services, in each country.

The reports will be presented by:

Belgium – PLS, Marie Leprêtre

Italy - PLS, Marie Leprêtre

France - ORSEU, Nicolas Farvaque

Spain - ORSEU, Nicolas Farvaque

11.00-13.00

2nd part – parallel sessions – workshops/groups discussions (per country in national language)

The second part of the morning session will be organised in national working groups. Each group will be moderated by a partner of the project that should help participants to achieve all the goals:





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Italy – moderated/facilitated by DIESIS, represented by Dorotea Daniele
Spain – by ORSEU, represented by Nicolas Farvaque
France –PLS represented by Marie Leprêtre
Belgium – by SSE, represented by Marie Dubost

Each national workshop, after choosing a rapporteur for the afternoon session, will discuss about:

- a. The national report presented by PLS and ORSEU during the first plenary session. The reports are still opened and the participants may add information or missing data;
- b. Local best practices in the field of qualifications, coordination and the quality of services in household and personal care services, existing at local and/or national network;
- c. Transferability of those BP in other countries: is it possible? Which are the issues? How and who should solve them?
- d. Recommendations to address to the European stakeholders.

Objective of the national workshop is **to add information and data** to the presented reports as well as to **present few best practices** for each country. After the seminar the participants will have the **opportunity to enrich** the results sending their comments, suggestions, information to their reference organisation.

The workshop will take two hours. Each of the above mentioned issues will be discussed around 30 minutes. The rapporteur should take note of all the feedback and comments, agree with the moderator and participants on the workshop results in order to report them in the plenary session.

13.00-14.00

Lunch break

14.00-16.30

3rd part (Plenary) – English as working language (with translation in Spanish, Italian, French)

The afternoon session is dedicated to the reporting of the feedbacks from each national working group (by rapporteurs) and to open discussion between all the participants according to their background and organisations.

The general results of this FIRST regional seminar will be added to the others, in Brighton and Vienna, to realise a comparative report to exchange information, good practices and the results of the project on quality of services and jobs in household and personal care services; recommendations for policy makers to contribute to the advancement of policies and legislation in the area of household and personal care services; and a toolkit presenting good practices and their transferability and practical tools for household and personal care services local providers in order to improve quality of work and quality of services.

