

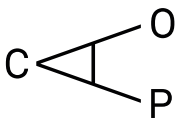


# Safe Healthcare

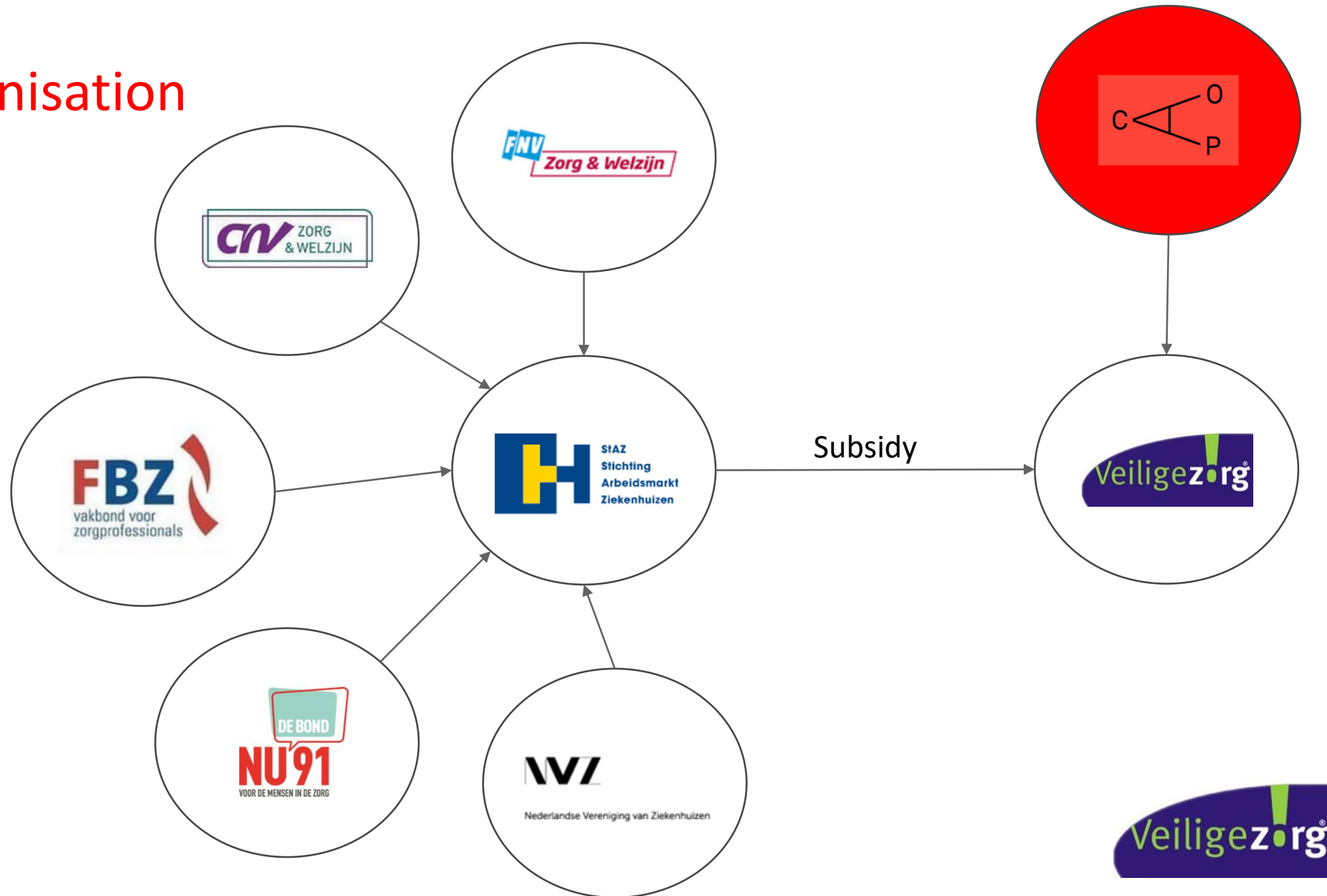
# Introduction

Jan Schriefer

Linda van der Marel

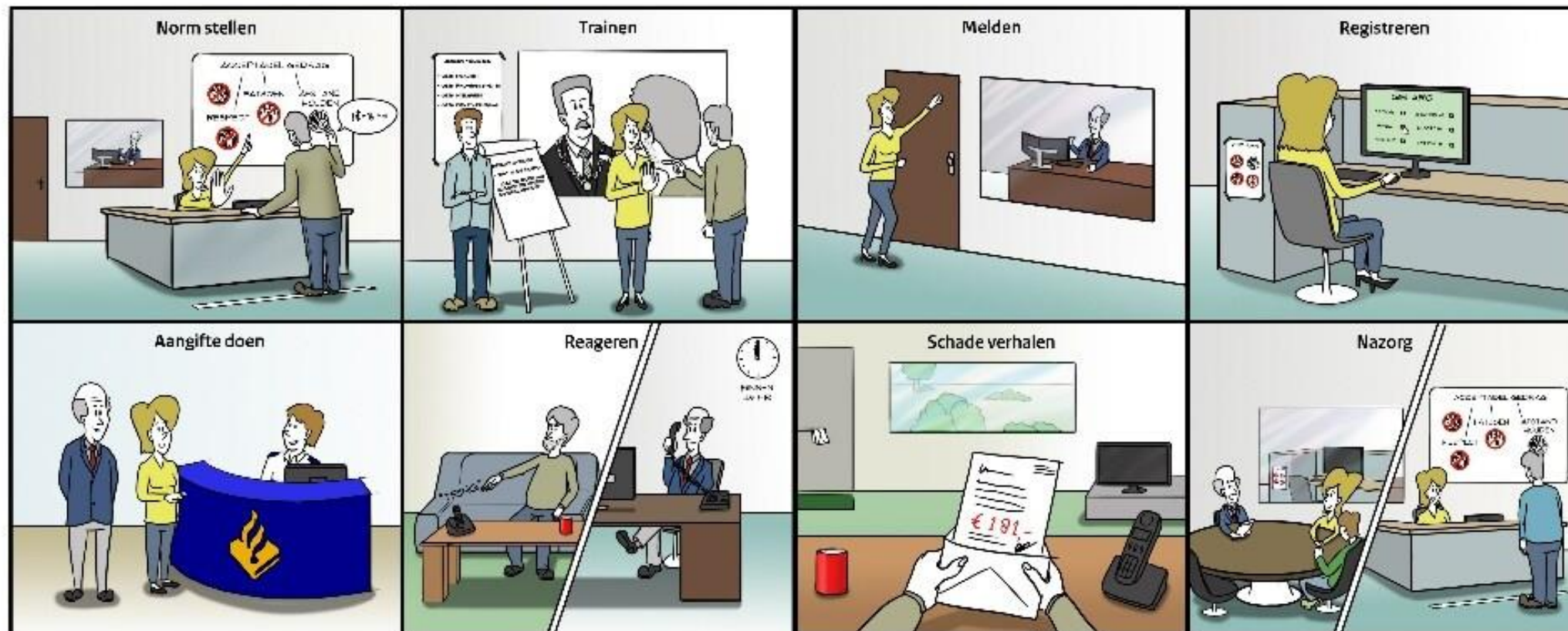


# Organisation



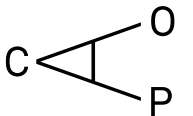
# Veilige Publieke Taak (VPT) Safe Public Task

8 maatregelen werkgevers publieke taak



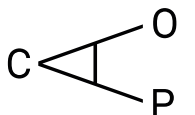
## Dutch Inspection SZW

1. Mapping out the risks of aggression.
2. Procedure to report, register and analyse incidents.
3. Protocol in place against aggression and violence.
4. Presence of information and training for employees.
5. Established house rules, which visitors and clients must adhere to.
6. Adequate organizational and personnel measures.
7. Construction facilities taken.
8. Presence of a well-functioning alarm system with an adequate alarm procedure.
9. Arrangements for shelter, support and aftercare after an incident.
10. Scheme, aimed at tackling the perpetrator or perpetrators.
11. Periodic evaluation of policies and measures against aggression and violence.



# History

- 2001** Started 1 pilot
- 2003** Pilots in 14 hospitals
- 2005** Over 40 hospitals
- 2016** all hospitals and rehabilitation institutions (over 100)  
Customized to each institution
- 2020** Pilot regional consultation with police and public prosecution
- 2021** Regional consultations in 7 of the 10 police regions in the Netherlands



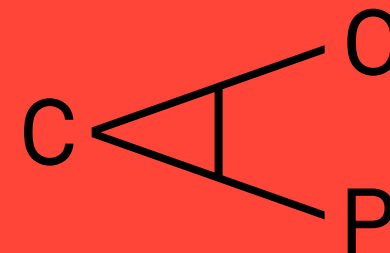
# Policy

- Bottom-up project
- Central focus on own staff
- Safety and security
- Actions towards perpetrator
- Aftercare for victim
- Stories of damage
- Cooperation with police, municipalities and public prosecution

## Additional support activities

1. Various workshops and presentations
2. Maintain website
3. Development and update guidelines
4. Sharing good practices
5. Help desk





# Questions?

[www.Veiligezorg.nl](http://www.Veiligezorg.nl)