

UK: the benefits of outsourcing - where's the evidence?

(12 July 2012) The university sector in the UK, and some universities in particular, are under pressure to cut costs and to outsource services. In response to this challenge the Working Lives Research Institute (WLRI) at London Metropolitan University has produced a very useful overview of the evidence on outsourcing, arguing that there is little to demonstrate that it delivers on quality. *Shared business services outsourcing: progress at work or work in progress?* is based on European comparative research conducted by the WLRI in 2007-09 and 2010-12 on outsourcing in the public and private sectors.

[Read more here](#)

- [Log in](#) to post comments
- [Printer-friendly version](#)

Policies

[Outsourcing](#)

[Remunicipalisation](#)

Networks

[Public Services](#)