

Policy recommendations for a quality service in central government administration

Adopted on 21 April 2015 by the European Social Dialogue Committee for Central Government Administrations (SDC CGA)

(being translated into FR)

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- [Adopted final recommendations quality services - EN](#)

- FINAL REPORT of the external expertise hired within the EU-funded Project QUALITY PUBLIC SERVICE FOR VULNERABLE PEOPLE, by Raffaella Greco Tonegutti

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