

**Appendix 1**

<b>Examples of public service principles and practices<sup>4</sup></b>		
<b>Principles / Objectives</b>	<b>What it means</b>	<b>Examples of existing standards / instruments</b>
equal access	the prohibition of discrimination based on social or personal status, or geographical location, or amongst different categories of users	BE right to minimum electricity
Universality	provision of service must be universal, even when runs counter to considerations of a commercial nature or to profitability	
continuity, quality of service	Obligation to maintain supply; long-term maintenance, investment	NL prohibition of privatisation in water
affordability	Price controls / subsidies Limits on profits?	BE prohibition on profit-making companies receiving childcare subsidies
User/consumer protection	Information, redress	Patients' charters
concertation	Information, consultation and participation rights of workers User groups	
democratic control	Transparency, accountability	National regulators for liberalised sectors EU Observatory??
Solidarity	This is illustrated: <ul style="list-style-type: none"> <li>➤ between generations (education for children, care for the elderly);</li> <li>➤ through the sharing of risks (e.g., healthcare);</li> <li>➤ towards vulnerable groups (ensuring access to essential services and fostering integration and employment);</li> <li>➤ between locations and regions (equal pricing).</li> </ul>	<ul style="list-style-type: none"> <li>➤ Collective pension; "Childless" families,</li> <li>➤ sick and healthy,</li> <li>➤ access for disabled, quotas for employment</li> <li>➤ DE constitution "equal living conditions"; EU structural funds</li> </ul>

<sup>4</sup> This is from the EPSU paper "Five reasons why action is needed to promote quality public services in Europe."

## Appendix 2

### Role and tasks of national coordinators

The coordinator is the main contact person for each country. Ideally, the person should be able to communicate in English or French.

The national coordinator will:

- Participate in the launch of the campaign scheduled for April 20/21 2006 and the (2 or 3) further meetings of the campaign
- Establish and coordinate a national campaign network comprising of interested unions, NGOs, consumer groups, academics...The network should be as broad as possible.
- Draw up a 4-5 page report (in own language) based on the campaign questions and discussions in the network. Coordinators will present a first outline of the reports in the coordinators' workshop which will precede the campaign launch on April 20/21
- Provide input to EPSU on the content of the EU instrument on public services
- Coordinate national activities in support of such an instrument.

Members of the network will also be expected to carry out a number of tasks, and to:

- Inform their members about the EPSU campaign
- Provide active input to the campaign (and stimulate debate on "*What kind of public services do we want for ourselves and our children?*")
- Support the campaign in favour of a EU legal instrument on public services

EPSU will:

- provide input into the national networks to ensure an ongoing link between European and national issues.
- will contribute to the costs of participation of coordinators in campaign meetings according to usual rules.

**Appendix 3**

**Campaign timetable**

What	Who	When	Finance
<p>Draw up list of campaign coordinators</p> <p>Development of framework for 1<sup>st</sup> phase inventory on public services</p> <p>Workshop for national coordinators and launch of campaign.</p>	<p>Affiliates to appoint one union coordinator per country</p> <p>Preparatory group meeting</p> <p>1<sup>st</sup> meeting of national coordinators (plus other affiliates for launch)</p>	<p>December-March 2005</p> <p>1 February 2006, Brussels</p> <p>20 – 21 April 06, Austria</p>	<p>National affiliates to provide resources for union coordinator</p> <p>Budget for meeting</p> <p>EPSU Other Projects and Meetings</p>
<p>National networks are set up; reports provide framework for discussion.</p>	<p>National coordinators + other unions + civil society</p> <p>EPSU Executive Committee, Standing Committees, constituencies, GEC to discuss progress</p>	<p>From April – December 2006</p>	<p>National resources for inventories + discussions</p> <p>EPSU Campaign Officer will oversee process and provide input as requested</p>
<p>Mid-term Conference to discuss national inventories (and European developments – e.g. follow up to SGI White Paper)</p>	<p>National coordinators + unions + civil society</p>	<p>December 2006</p>	<p>Budget for EPSU Conference plus for Publication of results</p>
<p>Identification of key EU issues and standards for EU legal framework (or other instrument)</p>	<p>National coordinators</p>	<p>January 2007</p>	<p>EPSU budget for meeting</p>
<p>Discussion on the content of EU legal framework</p>	<p>National coordinators + unions + civil society</p> <p>EPSU Executive Committee, Standing Committees, constituencies, GEC to discuss progress</p>	<p>January- June 2007</p> <p>May 2007</p>	<p>Resources for National debates</p> <p>EPSU Campaign Officer will oversee process and provide input as requested</p>
<p>Discussion and evaluation of results</p>	<p>Everyone</p>	<p>June 2007</p>	<p>Budget for EPSU Conference plus Publication</p>